

ACTION SHEET - OVERVIEW AND SCRUTINY BOARD 13th April 2015

ITEM	GENERAL COMMENTS	ACTION	OFFICER DEALING	DATE REQUIRED BY	RESPONSE PROVIDED AND DATE PROVIDED
<p>Item 4 – Making Experiences Count – Quarters 2 & 3 Report</p>	<p>The Board received the Report on Making Experience Count.</p>	<p>The following additional information was requested:</p> <ul style="list-style-type: none"> • The number of services which cannot be paid for by direct debit. • Future complaints and compliments show whether these are reported by either the public or councillors. 	<p>Customer Services Manager</p>	<p>As soon as possible/ when next report is provided.</p>	
<p>16th March 2015</p>					
<p>Item 4 – Scrutiny of Crime and Disorder Partnerships (Update North Worcestershire Community Safety Partnership)</p>	<p>The Board received an update which gave a progress report for the north Worcestershire Community Safety Partnership during 2014/15.</p>	<p>Breakdown of offences per ward for key crime areas – clarification on the type of crimes which were not listed and caused the discrepancy in figures.</p>	<p>Community Safety Manager</p>	<p>As soon as possible.</p>	<p>Section 1 of the monthly crime report provides information on the 4 key volume crime types in each ward with a total crime figure for context and comparison. Unfortunately, a further breakdown of all other crimes types that make up the total crime figure is not available at Ward level as the numbers of each individual type of crime are so small they would not provide any valuable insight into</p>

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					significant crime trends and patterns. Section 4 of the report provides information on a wider range of crime types monitored at a District level.
Item 5 – Summary of Environmental Enforcement	The Board received a report which covered the environmental offences the Community Safety Team had investigated.	A breakdown of the fly tipping offences between residential and commercial.	Community Safety Manager	As soon as possible.	Of the 86 cases reported at the meeting, 13 have been identified as commercial and 73 as residential based on the locations and types of waste found in the fly tips. However, this should not be considered as a definitive representation of the problem as residential waste can be dumped in commercial areas and vice versa. The key issue for the investigation is whether there are any materials or documents that could lead to the identification of the person who dumped the waste.

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Ipads – Current Position	Members received a presentation covering the background behind the introduction of iPads and the current position.	The following areas to be highlighted to the Cabinet Office and the response to be feedback to the Board: <ul style="list-style-type: none"> • Option of Microsoft Office to be installed on iPads investigated. • Attaching photos to emails. • Creating an Outlook folder without having to go via IT. • An app to be installed which would allow Members to access personal emails. • Wireless printing. • Further training. 	Head of Business Transformation & Organisational Development/ ICT Transformation Manager	Update report item to be placed on O&S Work Programme.	The items discussed are currently being considered and it is anticipated that further information will be available in July.
16th February 2015					
Item 7 – Medium Term Financial Plan	Members considered the report in respect of the Medium Term finance Plan for 2015/16 – 2017/18	a) Clarification on point raised by Cllr Webb at recent Cabinet meetings in respect of Members being able to make capital bids. b) Any cost to the Council	Executive Director Finance and Resources	As soon as possible. Email request sent 25/02/15	

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		arising from the inclusion of Redditch CAB staff, following its closure, within the Bromsgrove CAB. c) Clarification that the application bids for the NHB Grant Scheme will be filtered through Ward Members.			